



## Your Complete Mortgage Solutions Provider



For more than twenty years, LenderLive has provided mortgage services for institutions of all sizes. Our management has more than two centuries of combined mortgage experience, and coupled with highly trained professionals and our scalable, private-labeled mortgage solutions, we assure a solid and prosperous partnership.

LenderLive has evolved to meet the growing needs of our clients over the last decade. Our services include private labeled, end-to-end loan origination\* and fulfillment support to process, underwrite and close your mortgage loans in a high quality, highly scalable, and cost efficient environment. We also provide a component-based solution that includes contract underwriting, document preparation, lender closing services, quality control audits, and complete title/settlement services. We support conventional conforming, nonconforming and government loan programs through all channels.

We serve the nation's leading financial institutions by providing the back-office resources and advanced technology solutions that enable our clients to source loans directly from consumers, or through brokers and correspondents. Servicers of mortgage assets leverage our service offering to retain customers in their portfolio or to mitigate losses through all types of loan modification services.

We recognize each client has varying support requirements so LenderLive works alongside our leading edge technology team to customize a solution that will meet the specific needs of your company, all for a fraction of the cost to build it yourself.

The EXPERIENCE of our progressive leadership and client-centric approach; INNOVATION through our streamlined, efficient business processes and powerful applications, and VISION in our ability to anticipate and meet the changing demands in our industry make LenderLive the complete mortgage solutions provider and "your partner in the mortgage industry."

### ***Experience, Innovation, Vision***



# LenderLive™

Your partner in the mortgage industry.

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Suite 200  
Glendale, CO 80246

**Call us today!**  
**800.891.2281**

[www.lenderlive.com](http://www.lenderlive.com)



## COMPREHENSIVE SOLUTION

### PRIVATE-LABELED, FULLY COMPLIANT END-TO-END SERVICES FOR ALL CHANNELS

**RETAIL:** LenderLive's private-labeled inbound and outbound call centers\*, consumer origination websites and our proprietary, web-based loan origination system for loan officers allow clients to seamlessly originate loans directly with the consumer. We provide all the services necessary to efficiently process, underwrite and close retail originated loans on your behalf.

**WHOLESALE:** LenderLive offers a technology-driven wholesale solution through our dynamic private-labeled wholesale websites. Back office fulfillment, which can include loan set-up and coordination, underwriting and closing services, and broker approval and monitoring provide a complete solution to your wholesale needs.

**CORRESPONDENT:** To facilitate the purchase of loans from one lender to another, LenderLive offers whole loan due diligence and loan purchase coordination, which encompasses pre-closing approvals and/or post-closing loan audits, including comprehensive underwriting and compliance analysis.

**CUSTOMER RETENTION:** LenderLive's customer retention solution will help you reduce client loss by marketing to and working directly with your customer base deemed at risk of involuntary default or voluntary pre-payment. We will qualify and educate your customers, and provide them with alternative loan products or loan modifications offered through your institution.



## COMPONENTS SOLUTION

### SERVICES FOR ALL CHANNELS

#### For Lenders

##### ORIGINATION SERVICE

Call Center\*  
Processing  
Underwriting  
Closing & Funding Coordination

##### QUALITY CONTROL & POST CLOSING

FHA & Conventional QC Audits  
Post-Closing Audits  
Trailing Document Recovery

##### TECHNOLOGY FOR LENDERS

Consumer Websites  
Wholesale Origination Websites  
Loan Officer Origination Websites  
Correspondent Websites  
Imaging

\*Subject to Safe Act

#### For Servicers

##### LOAN MODIFICATION SERVICE

Portfolio Analytics  
Mail Campaigns  
Borrower Eligibility Review  
Trial Period Surveillance  
Document Preparation and Delivery

##### CUSTOMER RETENTION

Customer Outreach Counseling  
Customer Coordination / Processing  
Qualification Analysis / Underwriting /  
Document Preparation and Delivery  
Document Recovery / Audit

#### For Lenders and Servicers

##### TITLE / SETTLEMENT SERVICE

Nationwide Title Products & Services  
- Preliminary and Full Title Commitments  
- Limited Coverage Title Products &  
Property Reports  
- Full Closing & Settlement Services  
in 50 states

##### DOCUMENT PREPARATION

Closing Document Preparation  
Disclosure Document Preparation

##### TECHNOLOGY

Custom Web Development & Hosting  
Imaging and Indexing  
Hotline Support

##### ADDITIONAL CONTRACT SERVICES

Forensic Underwriting / Due Diligence  
Broker Approval and Monitoring  
Portfolio Analysis

